

Provided by:

**MilQuest**

**Q**uest Service Labs  
On Demand Printing Solutions

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March 3, 2007

MilQuest is an application designed for Department of Defense (DoD) suppliers interfacing with the VIM-ASAP management software. Developed by Quest Service Labs (QSL), it reads bar coded and RFID encoded tags merging case and pallet shipping information real-time. This solution meets the new DoD RFID mandate plus provides additional functionality for the supplier. The software is extremely easy to use and maintain.

The standard MilQuest package already incorporates an Audit Reporting function and Custom Export tool. The Audit Reporting function enables the user to run reports for QAR queries and to access historical data displaying specific pallets and their associated cartons that were shipped within a specified date range. The user can view, print, and export these reports to several different document types. The Custom Export tool provides a link to the supplier's internal host to import accurate up-to-date inventory and shipping information for other business applications.

**MilQuest Solution Description:**

1. Active contract information is dynamically downloaded from VIM-ASAP and loaded into the MilQuest PC and MilQuest hand held modules.
2. Shipping personnel label cases with bar coded RFID labels and scan the appropriate information as they build pallets. The MilQuest hand held application steps the user through the process and insures that only valid scanned data is entered. After all case identification has been scanned, the user is prompted to scan a bar coded RFID pallet tag. This step completes the hand held process and MilQuest now provides the required association between the cases and the pallet for the DoD shipment.
3. MilQuest hand held data is transferred to the MilQuest PC application.
4. Shipping information reports can be generated for QAR approval.
5. MilQuest enables administrators to review pending shipment information, select contract data for shipment, and electronically transfer information to VIM-ASAP.
6. VIM-ASAP now has the associated contract and RFID shipment information and will process proper data to WAWF.

*(The above is a brief description of the system. More information can be obtained by contacting Quest Service Labs.)*

**Option #1 Includes:**

- ✓ RFID Thermal Printer/Encoder
- ✓ Hand Held Scanner (RFID optional)
- ✓ RFID Label Software (ships with Starter RFID Labels and Ribbons)
- ✓ MilQuest Hand Held Scanner Application Software
- ✓ MilQuest PC Application Software
- ✓ Users Manual with installation instructions
- ✓ General Telephone Technical Support (1/2 hour)
- ✓ Training at Quest Service Labs (Twinsburg, Ohio)

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**Q**uest Service Labs  
On Demand Printing Solutions

2307 East Aurora Road, B-10  
Twinsburg, OH 44087  
Tel: 330-405-0316 Fax: 330-405-0551

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**Optional Services:**

- On-Site Implementation
- Telephone/Webex Implementation
- On-site Printer Service Agreement
- Depot Printer Service Agreement
- Scanner Service Agreement
- MilQuest Hand Held Scanner Software Maintenance
- Additional Hand Held Licenses Extra

**Solution for Users Utilizing Preprinted RFID Labels:**

Additional information would need to be added onto any purchased preprinted RFID labels in order for the MilQuest Application Software and PC Application Software to function like above.

**Option #2 (Customer Pre-purchases RFID Labels) Includes:**

- ✓ MilQuest Hand Held Scanner Application Software
- ✓ Hand Held Scanner (RFID Optional)
- ✓ MilQuest PC Application Software
- ✓ Users Manual with installation instructions
- ✓ General Telephone Technical Support (1/2 hour)

**Optional Services:**

- Telephone/Webex Implementation
- Scanner Service Agreement
- MilQuest Hand Held Scanner Software Maintenance Fee
- Additional Hand Held License Fee for additional Hand Held units

**Quest Service Labs Contact:**

Contact: Josh Wilson  
Tel: 330-405-0316  
Email: [Jwilson@questservice labs.com](mailto:Jwilson@questservice labs.com)

**Call for References**

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**Quest Service Labs, Inc. Terms and Conditions:**

Acceptance of your order is limited by the terms and conditions herein. Any alterations or additions to these terms by the buyer must first be agreed to by Quest Service Labs, Inc. **Open Account:** Prior to shipping on an open account, four credit references are required. Shipment will be made upon completion of credit research. Company checks, bank money order, Master Card, Visa, American Express, are acceptable methods of payment. Invoice terms are net 30 days with all check payments made in U.S. currency. A finance charge of 1-1/2% per month {or the maximum allowed by law} will be added to past due balances. **Sales Tax:** All sales will be charged sales tax unless a sales tax exemption certificate is furnished. **Minimum Order:** \$35.00 per order. If not a \$10.00 handling fee will apply. **Prices:** Prices, specifications and availability are subject to change without notice. Quest Service Labs, Inc. reserves the right to invoice merchandise at prevailing prices at the time of shipment. **Shipping:** Delivery Terms: Freight On Buyer {F.O.B.} shipping point. Title and risk of loss is the property of the customer at the time of shipping. If the product is damaged or lost in transit the buyer must file a claim with the carrier. Unless other wise requested by the buyer all goods will be shipped by Quest Service Labs, Inc. chosen carrier. Shipping insurance will be prepaid and added to the invoice. Any extra charges for services requested by the buyer, such as special routing, inside delivery, residential delivery, any and all surcharges, etc; must be paid by the buyer. **Return Policy:** All returned merchandise must be authorized by Quest Service Labs, Inc. A 20% restocking fee will be charged on all stock items. All custom or non-stock items are non-returnable.

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